



**Town of Marshville
Town Council Work Session**

Monday, July 19, 2021 7 PM

Marshville Town Hall

118 East Union Street - Marshville, NC 28103

Work Session Agenda - Zoom

1. Call to Order/Invocation/Pledge of Allegiance
2. Public Comments – by Email
3. Adoption Meeting Agenda
4. Discussion concerning Park Survey for Younger Citizens per Ms. Staton
5. Discussion concerning Meter Re-Read and Meter Testing Policy
6. Discussion concerning Marshville Imagining
7. Manager's Comments
8. Council Comments
9. Mayor Comments
10. Adjourn

*Board Regular Meeting August 2, 2021 7 pm – Planning Board Meeting August 09, 2021 –
Work Session August 16, 2021 – Labor Day Holiday September 6, 2021*

Fees for Water Meter Re-reads or Water Meter Testing

If a customer requests that a City water meter be re-read by the City to verify the accuracy of a scheduled reading used to bill the customer, and the City determines upon re-read that the initial reading was in error, an appropriate adjustment will be made to the customer's account to correct the reading error and no additional fee for the re-read will be charged to the customer.

However, if the re-read requested by the customer confirms that the initial reading was correct, the customer shall be charged a service call fee of \$50.00 in accordance to the utility fees schedule on the next utility bill for the service of re-reading the meter.

A customer is entitled to request not more frequently than one time per year that the customer's water meter be tested for accuracy at no cost to the customer. If two or more requests are made within a twelve-month period and the readings are accurate during the second or subsequent tests, the customer shall be charged a fee of \$50.00 on the next utility bill for the additional meter testing services.

Effective: