



**Town of Marshville
Special Meeting
Work Session for Utility Rate Study
Monday, January 26, 2015, 7:00 PM
Marshville Community Center**

AGENDA

- 1. Call to Order/Invocation/Pledge of Allegiance**
- 2. Adoption of Agenda for the Meeting**
- 3. Presentation of Information Regarding Utility Rate Setting by Marty Wilson of NCRWA**
 - **Introduction**
 - **What is a Utility Rate Study**
 - **How Not to Set Your Rates**
 - **The Process of Setting Rates**
 - **Your Goals**
 - **Ways to Reduce Costs**
 - **Next Step of the Process**
- 4. Schedule Date for Next Work Session**
- 5. Adjourn**

Marshville Town Hall
201 West Main Street
Marshville, NC 28103

TOWN OF MARSHVILLE

est. 1877

(P) 704.624.2515
(F) 704.624.0175
www.marshville.org

FY 2014 - 2015 FEE SCHEDULE

Administration

Copies	\$0.15 per page
Budget Notebook	\$20.00
Code of Ordinances	\$20.00
CD	\$2.00 per disk
Returned Check/Bank Draft	\$25.00 per occurrence

Police

Police Reports	\$2.00
Golf Cart Registration	\$15.00

Code Enforcement

Lot Clearing and Mowing	\$75.00 per hour + \$200 Administrative Fee
Bushhog & Tractor Required	\$150.00 per hour + \$200 Administrative Fee
Other Nuisance Abatement	\$75.00 per hour + \$100 Administrative Fee

Public Utilities

Water & Sewer Rates

Inside Town Limits	Water Rates				Sewer Rates		
	Meter Size	Base Rate	Per 1,000 up to 10,000 gallons	Per 1,000 above 10,000 gallons	Meter Size	Base Rate	Per 1,000 gallons
	¾"	\$17.33	\$3.30	\$4.30	¾"	\$25.48	\$8.26
	1"	\$38.12	\$3.30	\$4.30	1"	\$65.80	\$8.26
	1 ½"	\$62.32	\$3.30	\$4.30	1 ½"	\$112.00	\$8.26
	2" - 6"	\$86.30	\$3.30	\$4.30	2" - 6"	\$158.44	\$8.26
	2-3/4"	\$28.99	\$3.30	\$4.30	2-3/4"	\$47.68	\$8.26
	3-3/4"	\$40.65	\$3.30	\$4.30	3-3/4"	\$69.88	\$8.26
					Flat rate	\$48.28	

Outside Town Limits	Water Rates				Sewer Rates		
	Meter Size	Base Rate	Per 1,000 up to 10,000 gallons	Per 1,000 above 10,000 gallons	Meter Size	Base Rate	Per 1,000 gallons
	¾"	\$34.71	\$4.30	\$6.30	¾"	\$58.72	\$12.10
	1"	\$75.85	\$4.30	\$6.30	1"	\$109.00	\$12.10
	1 ½"	\$114.57	\$4.30	\$6.30	1 ½"	\$148.72	\$12.10
	2" - 6"	\$150.54	\$4.30	\$6.30	2" - 6"	\$218.44	\$12.10
	2-3/4"	\$63.75	\$4.30	\$6.30	2-3/4"	\$47.68	\$12.10
					Flat rate	\$88.28	

Tap Fees

Inside Town Limits	Water		Sewer	
	Meter Size	Amount	Meter Size	Amount
	¾"	\$1,200.00	4"	\$3,500.00
	1"	\$1,500.00		
	1.5"	\$2,100.00		
	2"	\$2,800.00		
		Any Size Greater Than 2" Provided at Cost	Over 4"	Determined on a case by case basis

Outside Town Limits	Water		Sewer	
	Meter Size	Amount	Meter Size	Amount
	¾"	\$2,245.00	4"	\$3,800.00
	1"	\$2,750.00		
	1.5"	\$3,975.00		
	2"	\$4,885.00		
		Any Size Greater Than 2" Provided at Cost	Over 4"	Determined on a case by case basis

FY 2014 - 2015 FEE SCHEDULE

Other Utility Fees

Utility Deposit	\$150.00
Exclusion of S.S. Deposit	\$150.00 + 3 times base rate
Service Initiation	\$25.00
After Hours Reconnect	\$20.00
Service Call	\$25.00
After Business Hours Appointment	At cost

Penalty Fees

Late Fee	\$10.00
Delinquency Fee	\$50.00

Tampering Fees

1st Offense	\$150.00 + Costs
2nd Offense	\$300.00 + Costs
3rd offense	\$500.00 + Costs

Garbage Collection Fee

Inside Town Limits	\$18.20 per cart
Outside Town Limits	\$36.40 per cart

Cemetery Plots

Resident	\$1,250.00
Non-Resident	\$1,500.00

Planning & Zoning Fees

NOTE: All plan review fees include two reviews of plan submittals. If additional reviews are necessary, an additional plan review fee will be assessed per review.

Copies

Land Use Ordinance (without binder)	\$0.15 per page
Land Use Ordinance (with binder)	\$35.00 per copy

Maps

8.5" x 11" & 8.5 x 14"	\$0.50
11" x 17"	\$1.00
Custom Work	Cost determined based on request

Planning Board Fees

Application for Rezoning	\$600.00 + \$50 advertising fees
Application for Conditional Use Permit	\$500.00 + \$50 advertising fees
Application for Ordinance Amendment/General Plan Amendment	\$550.00 + \$50 advertising fees

Board of Adjustment Fees

Application for Variance	\$600.00 + \$50 advertising fees
Application for Special Use Permit	\$500.00 + \$50 advertising fees
Appeal Zoning Administrator's Decision	\$600.00 + \$50 advertising fees

Land Development Review Fees

Sketch Plat review/consultation (after 1st review)	\$100.00 per session
Site Plan Review	\$225.00 + \$5 per acre

Development (Zoning) Permit Fees

New Construction/Major Addition

Single Family Home	\$50.00 per lot + \$25 revision
Multi-family	\$50.00 per building + \$5 per unit
Non-Residential-Commercial, Industrial, Other	\$50.00 unit
Single Family Home (In floodplain)	\$100.00 lot
Multi-family/Non-Residential (floodplain)	\$150.00 unit
Temporary Use Permit	\$75.00
Temporary Construction Trailer	\$75.00

FY 2014 - 2015 FEE SCHEDULE

<i>Minor Addition/Change in Use</i>	\$50.00 lot
Multi-family	\$50.00 lot
Non-Residential – Commercial, Industrial, Other	\$50.00 unit
Single Family Home (In floodplain)	\$100.00 lot
Multi-family/Non-Residential (In floodplain)	\$150.00 unit

Sign Permit Fees

Permanent Signs	\$65.00 each
Temporary Signs	\$25.00 each

Subdivision Fee Schedule

Certificate of Exemption/Recombination Plat	\$10.00
Minor Subdivision Plan Review Fee (# lots, including new residual parent lot)	\$50.00 per map
Major Subdivision – Single Family Residential	
Preliminary Subdivision Plat Review Base Fee	\$450.00 1-24 lots
- Additional lots	\$1,900.00 (25-100 lots) + \$20/lot over 100
Minor revision to plat after approval	\$250.00
Major revision to plat after approval	Same as new submittal
Final Subdivision Plat Review Fee	\$175.00 per map

Engineering Plan Review and Construction Administration Fees

Plan Review

Roadway (public and/or private)	\$0.95 per LF of Street Centerline
Parking/Loading areas (including access)	\$0.04 per square foot
Storm Drainage	\$1.00 per LF of Street Centerline
Water Lines	\$0.75 per LF of pipe
Sewer Lines	\$0.75 per LF of pipe
Stormwater Quality and/or Stormwater Detention Facilities	\$1,700.00 each

Construction Administration

Roadway (public and/or private)	\$1.05 per LF of Street Centerline
Storm Drainage	\$1.00 per LF of Street Centerline
Water Lines	\$0.75 per LF of pipe
Sewer Lines	\$0.75 per LF of pipe
Stormwater Quality and/or Stormwater Detention Facilities	\$2,000.00 each

Construction Plans Review Fee (for Consultant Review Only) - \$50 processing fee plus hourly rate for consultant review services times the number of review hours

Street Naming Signs (Collected at preliminary plat)

2 bladed street naming signs	\$100.00	includes posts and hardware
4 bladed street naming signs	\$150.00	includes posts and hardware

Parks & Recreation

Classes & Workshops	\$1.00	per class
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Other activities: Each activity has its own fee, which may be negotiated with the individual instructor, a contract is signed and the Town receives 30% of the fees collected.

Facility Rentals - 3 hour blocks unless otherwise noted

Picnic Shelter	\$50.00	+ \$50.00 Refundable Deposit
Ball Field	\$50.00	
Community Center		
Resident/Non-resident	\$75.00	+ \$50.00 Refundable Deposit
Non-Profit, Civic, or Community	\$20.00	+ \$25.00 Refundable Deposit
Organization Meeting(2 hour maximum)		

The Community Center is available for use by non-profit organizations, community groups, and civic organizations for the purpose of holding meetings. Any fundraising activity or activity resulting in fees or admission charged does not qualify for this purpose. Qualifying groups are determined on a case by case basis.

FY 2014 - 2015 FEE SCHEDULE

Business / Privilege License

Business Activity	Amount
Advertising (outdoor/billboards)	\$25.00
Amusements - general, circuses, animal shows	\$20 / day
Automobile Service Stations, Gas Stations, and Automobile Parts Stores	\$10.00
Automobile Dealers	\$25.00
Automobile wholesale supply dealers	\$25.00
Barber, beautician, cosmetologist, manicurist	\$2.50 / operator
Beer & other Malt Beverage Retailers	15.00 (on-premises) 5.00 (off-premises)
Beer & Wine Wholesalers	35.00
Bicycle Seller and Bicycle Parts & Accessories Sellers	\$20.00
Billiard & pool tables	\$20 / table
Bowling alleys	\$10.00
Campgrounds, trailer parks, tent camping, RV parks	\$10.00
Chain stores	\$50.00
Collecting agency	\$50.00
Contractor - State licensed for construction, grading or billing	\$10.00
Dance Studio	\$20.00
Daycare centers - 1-49 children	\$35.00
Daycare centers - 50-99 children	\$75.00
Daycare centers - 100 or more children	\$100.00
Dry cleaners	\$50.00
Electronic/Internet gaming sweepstakes operations	\$100.00
Electronic video games	\$5.00
Elevators & automatic sprinkler systems	\$25.00
Employment agency	\$50.00
Express companies	\$50.00
Firearm dealer	\$50.00
Florist	\$10.00
Gasoline & oil distributor (Gasoline/Motor Fuel Wholesalers are exempt)	\$25.00
Going out of business sale	\$50.00
Heating & air contractor/ Plumbers/ Electricians	\$25.00
Hotels, motels	\$1.00 per room (\$25 min/\$100 max)
Ice Cream - retailer/counter freezer	\$2.50
Ice cream MF & wholesale/freezer	\$12.50 per freezer
Itinerant Merchant - (stationary location) sells for less than 6 months of the year	\$75.00
Laundry, Laundromat, linen, uniform rental	\$50.00
Loan agencies & Check Cashing Businesses	\$100.00
Merchandising/vending machines	\$4.00
Miscellaneous (not otherwise listed or exempt)	\$25.00
Money orders	\$35.00
Motor cycle dealers	\$12.50
Music Machines/Juke Box	\$20.00
Packing houses/meat	\$5.00
Pawnbroker	\$100.00
Peddlers - foot	\$10.00
Peddlers - vehicle	\$25.00

FY 2014 - 2015 FEE SCHEDULE

Sale or Repair of pianos, organs, tuners, radios, stereos, records, record players, TVs, DVDs, VCRs recorders & accessories	\$5.00
Pinball machines and/or other amusement games & activities	\$5.00 / location
Promotions, exhibits or shows	\$25.00 /day per location
Restaurants/cafeterias (4 or less seats)	\$25.00
Restaurants/cafeterias (5 or more seats)	\$40.00
Service business	\$25.00
Shooting gallery or device for sports play	\$25.00
Sign hanger or erector	\$25.00
Skating rinks, swimming pools, arcades, pinball machines and/or other amusement games & activities	\$25.00 / location
Specialty market operator (flea market)	\$100.00
Sundries (sandwich, vending machines, soft drink, tobacco, cigarette sellers)	\$4.00
Taxi service	\$15.00 /vehicle
Theaters (movie) - operating 4 days or more a week	\$100.00
Theaters (movie) - operating 3 days or less each week	\$100.00
Movie Theaters: Outdoor/ Drive-In	\$100.00
Tobacco Warehouses	\$50.00
Undertaker/retail sale of coffins	\$35.00
Video rental or sale	\$20.00
Weapons, other	\$100.00
Wine Retailer	\$15 (on-premises) \$10 (off-premises)

Businesses Exempt from Business License Fees - NC General Statutes referenced

Even if a business/profession/service is exempt, flat taxes may still apply to certain services/merchandise that are not an "integral part" of the exempted business/profession/service.

Alcoholic Beverage Businesses (NCGS 105-113-70(d))	Occupations & Professions (NCGS 105-41 unless otherwise noted)
Malt beverages, brewery; Unfortified wines, winery; Fortified wines, winery (NCGS 105-113.70(d))	Accountants
Amusements (NCGS 105-36*)	Architects
Motion pictures: manufacture, sale, lease, furnishing & distribution	Attorneys
Dealers in Various Types of Merchandise Automatic Machines, Sell or Rent Household Appliances (NCGS 105-102.5*)	Auctioneers (NCGS 85B-6)
Refrigerators, washing machines, dryers, sewing machine, food processor, can opener, air-conditioning window units, toaster ovens, blenders, stoves, mixers, dishwashers, vacuum cleaners, toasters, microwaves, freezers	Chiropractors
Office Equipment (NCGS 105-102.5*)	Chiropodists
Cash registers, typewriters, adding or bookkeeping machines, billing or fax machines, check protectors, scanners, addressograph machines, copiers, duplicating machines, card punching, sorting, tabulating machines, computers, printers, keyboards, shredders	Dentists
Warning Devices	Embalmers
Burglar & smoke alarms (NCGS 105.51.1*)	Engineers, professional
Utilities	Home Inspectors
Internet service providers (47 U.S.C. 151)	Healers, professional
Natural gas providers (NCGS 160A-211(C)(1))	Insurance Agents
Telecommunication companies (NCGS 105-120 d)	Land Surveyors
Trucking companies (licensed by the state, NCGS 20-97 b)	Landscape Architects

FY 2014 - 2015 FEE SCHEDULE

Telegraph companies (NCGS 105-119 e)	Massage therapists
Other Businesses & Occupations	Morticians
Banks (NCGS 105-102.3)	Ophthalmologists
Bondsmen (NCGS 58-71-190)	Opticians
Bus companies (NCGS 20-97(e))	Optometrists
Cooperative-marketing association (NCGS 105-102.1)	Osteopaths
Installment paper dealers (NCGS 105-83)	Pest Control applicators/ exterminators (NCGS 106-65.40)
Insurance companies (NCGS 105.228.10)	Pharmacists
Newsprint users (NCGS 105-102.6)	Photographers
Non-profits registered with NC Secretary of the State's Office	Physicians
Production credit association (NCGS 105-102.1)	Private detectives
Savings & loan associations (NCGS 105-228.24 b)	Real Estate agents
Soft drinks, manufacture, bottling, production &/or distribution (NCGS 105-133.50A)	Real Estate appraisers
Vending Machines, five or more including weighing machines (NCGS 105-65-1*)	Surgeons
Seasonal sales of agricultural product locally grown (including Christmas trees) are exempt.	Veterinaries
<i>* Former Schedule B provision, now prohibited by G.S. 160A-211. This does not include Bus Companies as 105-120.1 (repealed in 2000).</i>	

What can I do to get an extension on my utility bill?

After a customer has established six months worth of history with the Town (biling AND payment), they will be allowed one extension per 12-month period. In order to receive the extension, the customer must sign a Request for Payment Plan form with the Director of Utilities and pay half (50%) of their account balance. Extensions will only be given in extenuating circumstances. Extensions or payment agreements are not automatic; they are a privilege and will be granted only with proof of extreme hardship and after review of account and payment history. No extensions will be approved on or after the date of service disconnection for delinquency. If the payment plan and schedule documented is not adhered to, the customer will be charged a delinquency fee and placed on a list to have services disconnected immediately. No second notices will be given.

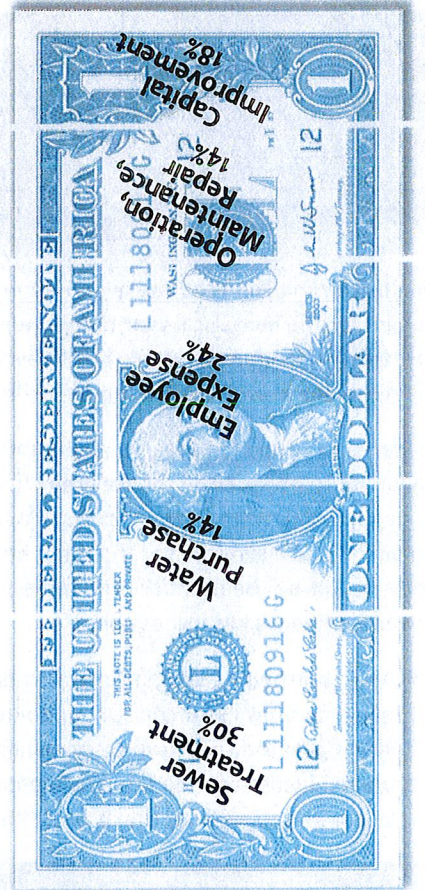
Combined Utility Bill - Water/Sewer/Solid Waste						
	Base	1000	2000	3000	4000	5000
Inside ¾"	\$61.01	\$72.57	\$84.13	\$95.69	\$107.25	\$118.81
Inside 1"	\$122.12	\$133.68	\$145.24	\$156.80	\$168.36	\$179.92
Inside 1.5"	\$192.52	\$204.08	\$215.64	\$227.20	\$238.76	\$250.32
Inside 2"	\$262.94	\$274.50	\$286.06	\$297.62	\$309.18	\$320.74
Prior Charges for inside ¾" meter	\$61.06	\$70.06	\$79.06	\$88.06	\$97.06	

What the increase will look like

*Based on an inside town limits bill

Your utility bill pays for...

Almost half the budget for Public Utilities is for the purchase of water and treatment of sewer. Capital and infrastructure projects account for 18 cents of every dollar. Other key costs are repairs and maintenance, staffing, and overhead charges.



Utility Rates Effective July 1, 2014

(adopted June 24, 2014)

2014 -2015 Utility Rates

Meter Size	Inside Town Limits						Outside Town Limits										
	¾"	1"	1 ½"	2"	2 - ¾"	3 - ¾"	¾"	1"	1 ½"	2"	2 - ¾"	3 - ¾"					
Water	Base Rate (0 gallons)	\$17.33	\$38.12	\$62.32	\$86.30	\$28.99	\$40.65	Per 1,000 gallons (up to 10,000)	\$3.30	\$3.30	\$3.30	\$3.30	Per 1,000 gallons (above 10,000)	\$4.30	\$4.30	\$4.30	\$4.30
	Base Rate (0 gallons)	\$25.48	\$65.80	\$112.00	\$158.44	\$47.68	\$69.88	Base Rate (0 gallons)	\$4.30	\$4.30	\$4.30	\$4.30	Base Rate (0 gallons)	\$58.72	\$109.00	\$148.72	\$218.44
	Per 1,000 gallons	\$8.26	\$8.26	\$8.26	\$8.26	\$8.26	\$8.26	Per 1,000 gallons	\$12.10	\$12.10	\$12.10	\$12.10	Per 1,000 gallons	\$12.10	\$12.10	\$12.10	\$12.10
Sewer (Flat Rate \$48.28)																	
Solid Waste	\$18.20 (includes garbage, recycling, bulk and yard debris)						\$36.40 (includes garbage and recycling)*										
Water	Base Rate (0 gallons)	\$4.71	\$75.85	\$114.57	\$150.54	\$63.75	---	Per 1,000 gallons (up to 10,000)	\$4.30	\$4.30	\$4.30	---	Per 1,000 gallons (above 10,000)	\$6.30	\$6.30	\$6.30	---
	Base Rate (0 gallons)	\$58.72	\$109.00	\$148.72	\$218.44	\$47.68	---	Base Rate (0 gallons)	\$4.30	\$4.30	\$4.30	---	Base Rate (0 gallons)	\$58.72	\$109.00	\$148.72	\$218.44
	Per 1,000 gallons	\$12.10	\$12.10	\$12.10	\$12.10	\$12.10	---	Per 1,000 gallons	\$12.10	\$12.10	\$12.10	---	Per 1,000 gallons	\$12.10	\$12.10	\$12.10	\$12.10
Sewer (Flat Rate \$48.28)																	
Solid Waste	\$18.20 (includes garbage, recycling, bulk and yard debris)						\$36.40 (includes garbage and recycling)*										

* Solid waste services to outside locations are grandfathered. Upon account closure, services will no longer be offered.

Bills due August 10th will include the new rates as shown above. You should expect to see an increase of approximately \$16.00. (estimate based on ¾" meter using 2,000 gallons of water)

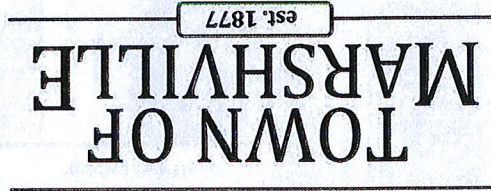
Summary of Rate Changes

Water - Base rate charges on water increased by \$5.67 per customer per month. Water base rate increases are necessary in order to cover the cost of upcoming capital improvements necessary to continue the supply of water to all customers. The per 1,000 gallon charge remained the same.

Sewer - Base rate charges on sewer increased by \$3.28 per customer per month. The per 1,000 gallon charge to inside town limit customers increased from \$5.70 to \$8.26. The per 1,000 gallon charge to outside town limit customers increased from \$7.55 to \$12.10. A substantial increase in Union County's charges to Marshville for sewer treatment made an increase necessary.

A full version of the 2014-2015 fee schedule and Utility Service Policies & Procedures are both available online at www.marshville.org or can be obtained from Town Hall.

Presort
First Class Mail
U.S. POSTAGE PAID
Marshville, NC
PERMIT NO. 27



Utility Rate Change Information

Effective July 1, 2014



North Carolina requires every county and municipality in the state to develop an annual budget for the next fiscal year (July-June) before the year begins. Just as families use budgets to help them attain their goals and avoid financial difficulties, budgets help governments meet the needs of those they serve in a financially responsible way.

As part of the budget process, utility rates and other fees are reviewed to be sure they are adequate to provide the services they fund without being excessive. Rates are then adjusted as needed. Water and sewer rates must be set to provide the funds necessary to continue to provide reliable service, and the funds collected may only be used to provide utility services. They cannot be used for other purposes, in order to be sure the rates charged for water and sewer are kept as low as possible.

This year both water and sewer rates have been increased because the cost of providing these services has increased. Union County is the primary provider of sewage treatment for Marshville and they have proposed significant rate increases which must be passed on to our customers. Please see the information enclosed for details. Additional information is available on the Town's website at www.Marshville.org.

Attention all customers of the Town of Marshville

Please make sure that all utility account information is up-to-date. It is important that we have accurate phone numbers on record so that you may be reached in times of service interruption or if you are at risk of becoming delinquent. Update forms are available at Town Hall.